



April 24, 2003

M & M Moving  
6550 Opera Glass Cres.  
MISSISSAUGA, ON  
L5W1S1

Since partnering with Home-Link through Royal LePage, you have dedicated yourself to providing Royal LePage customers with high quality services at competitive prices. Home-Link Services Canada has identified your company as a leader in customer service and we would like to enhance your opportunity to close more business, beyond what is available through your Royal LePage partnership.

Home-Link is aggressively partnering with additional real estate brokers - Royal LePage, RE/MAX and others - across the Greater Toronto area. As well, Home-Link is exploring new channels such as homebuilders and relocation service providers. Such channels will offer their own version of Home-Link's services to their clients without the Home-Link brand attached to it.

We wish to leverage existing relationships with credible supplier partners like you, so that the additional customer volume may be well serviced. Please note, because referrals will now be sent to you from competing realtors and from new channels that have private-labeled Home-Link's non-branded services, it is critical that you identify yourself to the customer as responding on behalf of the appropriate broker or non Home-Link branded channel i.e. Royal LePage Home-Link, RE/MAX Home-Link, Relocation Services Moving-In Day Service (non Home-Link branded). Such notification will always be identified in the email fax or verbal lead provided by the Home-Link Personal Move Coordinator.

At no additional cost, we have recommended that your territory include the highlighted areas (see appendix attached for details). This will enable you to receive not only the Royal LePage leads that will continue to be sent to you, but also referrals for the customers of other real estate brokerages and alternative channels participating in Home-Link.

Please confirm your acceptance of this offer by signing and returning the duplicate of this letter to the attention of the undersigned at the fax number listed below. Please do not hesitate to contact me at the toll free number listed below if you have any questions. I look forward to continuing to grow our relationship.

Sincerely,

*Due to the high cost and other factors several movers and other suppliers, including our company, have dropped out of the Home-Link program. However, we do appreciate being identified as a leader in customer service and pricing.*